

DEKO Holland - Warranty Terms

Verbas BV (hereinafter referred to as DEKO Holland) grants warranty to the end user of this slicing machine on the conditions stipulated hereafter.

- 1.** The term of warranty is 36 months, and it commences on the day on which the slicing machine is delivered to the end user.
- 2.** The date of installation and the type of slicing machine shall be corroborated by the end user via confirmation in writing or the installation invoice of the distributor or commercial partner.
- 3.** DEKO Holland shall remedy, during the warranty term, any flaw that was demonstrably caused by material and/or production faults. At DEKO Holland's discretion, the compensation under warranty is in the form of a repair, a replacement of broken-down components, or the replacement of the slicing machine.
- 4.** Making good of warranty compensation does not imply an extension or a fresh start of the term of warranty.
- 5.** Replaced parts enter into the ownership of DEKO Holland.
- 6.** Costs and risks of transport are not taken over by DEKO HOLLAND.
- 7.** As soon as the end user is aware of damage or a flaw, DEKO HOLLAND shall be notified in writing within 14 days of the identification of same. The date of receipt of the notification at the local DEKO HOLLAND service partner is decisive.
- 8.** The warranty compensation claim becomes void for any damage that is due to faulty installation and for any damage that results from injudicious attempts at repair, or attempts that were not carried out in keeping with the instructions, or work carried out by non-authorized third parties, faulty control or non-compliance with the user manual.
- 9.** Warranty shall lapse if the DEKO HOLLAND installation check-list and installation manual are not observed, or mandatory maintenance and inspection cycles are not followed, or if means of cleaning and maintenance are used that are not explicitly authorized by DEKO HOLLAND. The same holds good for shortcomings and damage that emanate from the environment around use, e.g. the use of contaminated, aggressive water, gas of faulty quality or an electric source that does not have the correct power or voltage. Any damage due to overvoltage shall not be covered by the warranty.
- 10.** Parts and components that are subject to wear and tear, such as blades, grindstones and deburring stones etc. shall be excluded from the warranty arrangement.
- 11.** Neither shall a warranty claim be honoured if it applies to any damage or failures that result from scaling of the slicing machine.
- 12.** Furthermore, warranty shall not include any natural wear and tear of the slicing machine.
- 13.** Warranty shall also lapse if any parts for replacement or wear-sensitive components have been used, other than original DEKO HOLLAND parts, regardless of whether the damage or shortcomings were caused by them.

14. This international warranty is applicable in all countries and it may be claimed for slicing machines at locations in all countries in which authorized DEKO HOLLAND partners grant warranty compensation in keeping with the subject international warranty conditions.

15. An obligation to grant warranty shall only exist if the slicing machine was used in accordance with the technical instructions prevailing in the country in which the location of the slicing machine is situated.

16. Dutch law shall prevail for this international warranty of DEKO HOLLAND in respect of end users (with the exception of the provisions of the Vienna Convention in relation to the international purchase of goods, CISG). Only the Court in Arnhem, the Netherlands, shall be competent in respect of any claim resulting from this warranty and any ensuing disputes.

